



LOMA LINDA UNIVERSITY
School of Allied Health Professions
Physical Therapy

Grievance Procedures

Outside Complaints or Grievance Procedures

The Doctor of Physical Therapy Program at Loma Linda University values comments and concerns from the outside public, in regards to the behavior of our students. We strive to graduate competent, compassionate, and ethical students. These behaviors should carry with the student past the clinic doors.

Any grievance made will be responded to and dealt with in a timely and appropriate manner.

Procedures and Responsibilities

Complaints can be made in writing through email or anonymously over the phone.

The Chair of the Department of Physical Therapy will manage the complaint and respond in a timely manner. Depending on the gravity of the complaint, a committee may be created to hear the complaint and a vote taken to decide the student's standing in the Doctor of Physical Therapy program. If it is deemed appropriate to bring in legal counsel, then the Department will do so.

Responsible Party: Chair of the Department of Physical Therapy

Comments may be directed to the responsible party:

Department Chair

Dr. Larry Chinnock

lchinnock@llu.edu

909-558-4632 Ext. 47251