Are you interested in working with people and technology?

Have You Considered a Career in Health Care Administration?
Changing age demographics have created an increased demand for health care services, leading to projected growth of 17 percent more jobs (56,300) for medical and health service managers from 2014 to 2024. (Bureau of Labor Statistics, U.S. Department of Labor, Occupational Outlook Handbook, 2016-17 Edition, Medical and Health Services Managers, on the Internet at https://www.bls.gov/ooh/management/medical-and-health-services-managers.htm (Links to an external site.)

Health care administration is a broad-based discipline that provides students with a unique opportunity to help improve the lives of individuals, communities, or entire populations. Health care executives have a deep sense of social mission and demonstrate compassion for the people they work with and serve.

Bachelor of Science in Health Care Administration (BSHA)
Online Program

The BSHA program leading to the Bachelor of Science degree contains a distinctive curriculum designed to prepare individuals to serve in mid-level administration supporting health care professionals such as clinicians, researchers and executives in a variety of health care environments. Such environments include assisted living and skilled nursing facilities; rehabilitation centers; private, public, and proprietary clinics; and medical centers.

Students will be trained in health care leadership, emotional intelligence, sustainability, information systems, financial management, assessment, strategic and marketing plan development, personnel management, law and policy, and operations management. These core skill sets give students a competitive edge in the health care sector.

Degree Format
Most program activities are asynchronous. A limited number of online synchronous activities via videoconference and teleconference methods are required throughout the program with options for alternative asynchronous activities for students who cannot participate synchronously. Students have the opportunity to visit the Loma Linda University (LLU) campus twice during the program, for orientation and upon graduation. The BSHA program commences annually summer quarter.

Program Outcomes
Upon completion of the BSHA Program, the graduate should be able to demonstrate the following competencies:

1. Apply health care management concepts and theory to sustainable decision making practices, operations management, and strategic health care administration
   1.1. Evaluate conceptual and theoretical principles in health care management research and current literature.
   1.2. Utilize health care management concepts and theory to effectively devise and facilitate sustainable organizational processes, operations, and strategies

2. Apply advanced proficiency in communicating with public, staff, and constituencies
   2.1. Demonstrate effective oral communication skills
   2.2. Demonstrate effective written communication skills

3. Apply health care law to policy and procedure development
   3.1. Interpret health care policy and procedure materials
   3.2. Develop and operationalize strategic initiatives in health care management based on applicable legal aspects of health care.

4. Demonstrate advanced knowledge and skill in managing human resources and providing effective resolution strategies
   4.1. Analyze and evaluate human resource management and organizational behavior concepts in the health care environment
   4.2. Create effective and efficient human resource protocols, procedures, and strategies for improvement

5. Demonstrate advanced knowledge and competence in applying financial management models to health care organizations
   5.1. Analyze accounting and financial management principles and concepts in effective health care management
   5.2. Evaluate effective and efficient accounting and finance budgeting methods used by health care organizations

6. Develop innovative information systems skills applicable to the health care environment
   6.1. Analyze various concepts and uses of health care information and geographic information systems in health care management
   6.2. Design strategic plans utilizing information and geographic information systems to improve a given health care environment or scenario

7. Develop advanced emotional and social intelligence skills applicable to health care management
   7.1. Analyze emotional and social intelligence competencies as they relate to personal and professional endeavors in health care management
   7.2. Develop new frameworks for utilizing the emotional and social intelligence competencies
   7.3. Create new personal and professional action plans related to emotional and social intelligence growth
Curriculum: BSHA Program (15-month)

SUMMER - 12 Units
AHJC 493 Senior Portfolio I 3
HCAD 409 Principles of Health Care Admin 3
RTCH 387 Writing for Health Care Professionals 3
AHJC 318 EL & Leadership Skills for HC Prof 3

FALL - 12/13 Units
HCAD 328 Health Care Organizational Behavior 3
AHRM 475 Statistics & Research Methods 4
HCAD 374 Health Care Human Resources 3
RELX Religion Course 2/3

WINTER - 12 Units
HCAD 305 Health Care Communication 3
HCAD 465 HC Financial Mgmt 3
HCAD 336 Legal Environment of Health Care 3
HCAD 375 Health Care Information Systems 3

SPRING - 13/14 Units
HCAD 401 Health Care Operations Management 3
HCAD 418 Project Mgmt. for HC Managers 3
HCAD 359 Health Care Marketing 3
RELX Religion Course 2/3

SUMMER - 14/15 Units
AHJC 494 Senior Portfolio II 3
HCAD 417 GIS in Health Care Management 3
HCAD 498 Health Care Policy & Strategy 3
HCAD 414 Sustainability for HC Manage. 3
RELX Religion Course 2/3

Financial Information
Tuition and fees are subject to change each year. Students should be prepared to be responsible for all tuition fees, books, living expenses, and transportation. Financial aid is available. Loan applications can begin before being accepted. For financial aid information, please contact the LLU Financial Aid office at (909) 558-4509.

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